

Sandy Hook Elementary School / 9-1-1 Calls

Call 1 at 9:35:39 a.m.

C: "Sandy Hook School. I think there's somebody shooting in here in Sandy Hook School."

D: "What makes you think that?"

C: "Somebody's got a gun. I saw a glimpse of somebody running down the hallway. They're still around me. There's still shooting. Sandy Hook School please."

Call 3 at 9:36:13 a.m., Rick Thorne, Custodian

Caller: Sandy Hook Elementary School, 12 Dickinson Drive

Dispatcher: Yeah, I've got that. What's going on down there?

C: There's ... I believe there's shooting at the front – at the front glass. Something's going on.

D: OK, all right I got I want you to stay on the line with me. Where are you in the school?

C: I'm down the corridor – I'm

D: All right I want you to take cover. Jen – get the sergeant – all right get everybody you can going down there. All right. Let me – let me get some information here. What makes you think that?

C: The front glass is all shot out, it kept, it kept going on.

D: OK –

C: It's still happening!

D: All right, what about the students in the front of the building?

C: They're – they're everything's locked up as far as I know, I'm not in the front

D: All right – you're in lockdown?

C: They're in lockdown

D: Did you see anything out the window?

C: No, it's still going on! I can't get over there

D: OK, I don't want you to go over there. I want to know what's happening with the students, though, along the front corridor – this is in the front parking lot?

C: Yes. I'm not – I'm not in the front, I'm actually down the other part, but I'm close.

D: OK. Do you see anything or hear anything more?

C: I keep hearing shooting – I keep hearing popping.

(dispatch chatter)

D: All right. Now who am I talking with right now?

C: You're talking with Rick

D: Pardon me? What's your name?

C: Rich Thorne

D: Rich Thorne? All right. Rick, what's your position with the school?

C: I'm – I'm acting head custodian.

D: All right.

Other dispatcher: What's the address of the school?

C&D: 12 Dickinson Drive

Other dispatcher: OK

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C: Something's happening
D: OK – (to dispatcher in background) Jen, hang up, I need you to get off that phone
D: All right, Rick? Rick?
C: Yeah
D: All right, what are you hearing now
C: It's - Now it's silent
D: OK. All right. Now when you say the school is in lockdown –
C: All doors are locked, kids are in classrooms.
D: OK. So at this time you're defending in place.
C: Excuse me?
D: OK. At this time, all the rooms are locked.
C: Yes.
D: K. Did you see anything out front before this started?
C: No. And I was out all morning.
D: Where are you in the –
C: OK, the gym teacher told me they saw shadows going past the gym.
D: Just now?
C: Yes.
D: All right. Now are they running on the outside or the inside?
C: I would say that was the outside? – There's still shooting going on! Please!
D: All right – what about injuries at this time?
C: Excuse me?
D: What about injuries at this time?
C: I don't know of any injuries right now.
D: OK
(inaudible background)
D: Jen I need you to call the state police
C: There's still – It's still going on!

Call 4 at 9:37:06 a.m.

Teacher: "It sounds like there are gunshots in the hallway. I'm a teacher in the school."
Dispatcher: "Are you in the school right now?"
Teacher: "I am in the school, I'm in a classroom."
Dispatcher: "Do you have everyone in the classroom and the door locked?"
Teacher: "All of my students. The door is not locked yet I could go lock the door."
Dispatcher: "Lock the door keep everyone down, keep everyone calm, get everyone away from the windows."
Teacher: "Yes ok."
Dispatcher: "Where are you in the school?"
Teacher: "I am in the hallway when you walk in the front entrance if you take a left."
Dispatcher: "Try to lock down the school, OK?"
Teacher: "We're trying."

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Call 5 at 9:40:02 a.m.

“This is state police. I’ve got a victim..she’s been shot once in the foot. She’s in room No.

1...How close are you guys to arriving on scene?”

Newtown Dispatcher: “Female party shot in the foot.”

Connecticut State Police: “Right by the playground. Room No. 1.”

Newtown Dispatcher: “Are you ok? Where’s room No. 1 in the school”

Teacher: “Facing the playground

Newtown Dispatcher: On the playground

Teacher: Facing the playground

Newtown Dispatcher to teacher: “Are you safe right now?”

Teacher: “I think so. My classroom door is not locked.”

Newtown Dispatcher: “Is there anybody that can lock the classroom door?”

Teacher: “No..there’s children in this room still.”

D: Try to apply pressure okay. Is there any other teacher with you?

T: There’s 2 other adults in the school with me. They’re over on the other side of the bookshelf.

D: Are you ok for now

For now hopefully, just try to keep pressure on it

Call 6 at 9:40:20 a.m., Rick Thorne, Custodian

D: K, I have that, we have officers on scene.

C: Thank you.

D: What’s your name?

C: Rick Thorne.

D: OK

C: I’m in the building

D: All right, Rick, I gotcha, I’m on the other line. All right. We have officers there.

(background noise, dispatch noise – Newtown 911, what’s the location of your emergency, repeating)

C: Are you talking to me?

D: I am talking to you. Is this Rick?

C: 12 Dickinson Drive, Sandy Hook.

D: All right, Rick, is this you?

C: Yes

D: OK. We’re going back on the line together. Is that by – is that by PD?

C: The firehouse. It’s by the firehouse.

D: Yeah we got, we got, I’m sorry ... (background noise, discussions with dispatchers) Well I’m not let - sending them in there yet. Where is she in the school? Don’t worry about where room 1 is. Where is she in the school? - Yes ma’am. At this time it’s unknown to me. We believe there is a shooting going on at that school. It is in lockdown. I don’t have

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any other information but unfortunately I'm going to have to put you on hold for a moment because I have multiple calls going. All right?

Newtown 911. Rick?

C: Yes

D: OK. Stay on the phone with me.

C: OK.

D: 10-4, it's dispatcher (?) – yes ma'am, I just spoke with Janet Robinson, I do believe there has been a shooting at the school, we're in the middle of multiple calls. Yes ma'am.

D: Hi, Rick, are you still with me?

C: Yes.

D: All right. What do you see now?

C: I'm standing in the corridor, just watching the corridor.

D: All right, you're watching your corridor.

C: Yes.

D: OK. Um -

Call 7 at 9:43:55 a.m., Rick Thorne, Custodian

D: We got a shooting at Sandy Hook School. You're going to have to talk to the first selectman. I've already talked to Janet Robinson and -- Newtown police, dispatcher Newton. Yeah. Very. Uh at this point I would maintain your post in your school. All right? Thank you. – All right. Do you hear any police officers at this time, Rick?

C: I'm hearing talking. I'm not seeing anybody and I'm hearing talking.

D: OK

C: Like I said, I'm standing in the middle of this corridor. -- CUSTODIAN! CUSTODIAN! –
(Background, unknown speaker: Who are you?) CUSTODIAN!

D: All right, tell them you're on the phone with me.

C: I'm on the phone with dispatch! (background speaker, inaudible) – Victims in the buildings!

D: How many?

C: How many? (background: Two down!) Two down!

D: Got it. Is it safe? (background: Did you see anybody firing a gun?)

C: I saw nobody!